

St. Michael Catholic Church

Greeter Guidelines

Always arrive at the Church prepared to serve. Please dress appropriately.

Arrive 20 minutes before Mass and begin your greeting ministry.

Remember that you represent the parish.

Greet people with friendliness and warmth, but without being intrusive. Smile.

Welcome everyone that you can, not just those you already know and not just the most outgoing.

Attend to newcomers, if you recognize them to be new. Introduce yourself and welcome them to the parish.

Gently offer assistance to anyone who appears to need it – elderly persons, persons with health issues or adults with small children. Be courteous at all times. Get to know the ‘regular’ people with challenges who attend your Mass and do all that you can to assist them – perhaps walking them in from their car, if needed, etc.

Try to anticipate people’s needs. For example, if a person seems to be looking for something, ask: “May I help you?” Offer a glass of water for a person who can’t stop coughing. Hold the door open for a parent pushing a stroller or whose hands are full.

If you are asked a question, try your best to answer correctly or find someone who may know.

Remain open to new ideas and keep looking for ways to perform your ministry more graciously and effectively.

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